Frequently Asked Questions

about the "Taminat" system

(OTP) code | Removing offenses | Certificate printing
Invoices | Booking appointments

01

I did not receive the (OTP) code to activate the account although a message appears that it was sent

The (OTP) activation code is sent to your registered email address, not mobile phone number

Social Insurance Organization

The offenses are not removed, although all remaining amounts have been paid

All outstanding offenses will be removed within 48 hours after the payment process is complete

Notice: All offenses have automatically been removed from all private entities that are registered until the 31st of March 2024

Social Insurance Organization

I am unable to print any certificate through the website

This case requires your personal visit to the SIO's headquarters by booking an appointment via Skiplino app

I have received two invoices, while I am supposed to receive one only

The monthly insurance contributions invoice has been separated from the unemployment insurance contributions invoice, in order to make the employer review his data in a more accurate manner

Social Insurance Organization

I am facing difficulty in booking an appointment through Skiplino app and in calling 17000707

You can contact us through the National Suggestions and Complaints System (Tawasul) and we will respond to you as soon as possible